



WORK & TRAVEL USA

Vail Northstar California Resort - Entry Cook/Dishwasher

HOST INFORMATION

Company Description:

One of the finest year-round mountain resorts in North America, Northstar Resort is host to a base area village featuring unique shops and restaurants, a conference center, 9,000 square foot outdoor skating rink, on-site lodging, special events and more. We're out enjoying our mountains 365 days a year and we want you to as well. We offer on-mountain winter and summer experiences at our resorts, immersing guests in exciting outdoor adventure and emphasize our natural environment with learn-through-play activities.

We are located only 3 1/2 hours from San Francisco in Lake Tahoe, CA. We have great views and great access to Lake Tahoe and the mountains. We average over 300 days of sunshine a year. Tahoe is a great place to call home!

All full-time employees get a FREE Vail Resorts Epic Pass, Discounts & Perks!!!

Host Website: <http://northstarcalifornia.com>

Site of Activity: Vail Northstar California Resort

Parent Account Name: Vail Resorts

Host Address: 100 Northstar Drive , PO Box 129 , Truckee , California , 96161

Nearest Major City: Reno , Nevada , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

Mountain Dining Entry Level Cooks/Dishwashers are front and back of house Entry Level positions available at Northstar. They are responsible for providing excellent food service to all guests in our fast-paced restaurant locations. Duties include food preparation and cooking, stocking, working off prep lists, line/short order prep and plating, proper food handling practices, side work duties, as well as maintaining and cleaning service area.

This position is also responsible for maintaining cleanliness and sanitation standards for glassware, tableware, cooking utensils, etc., using machine and manual cleaning methods. This position also ensures the dishwashing area is maintained as a clean, safe and sanitary facility. Primary duties and responsibilities include, but are not limited to, the following:

- Sort and rinse dirty dishes, glass, tableware and other cooking utensils and place them in racks to send through dish machine.
- Sort and stack clean dishes. Carries clean dishes to cook's line and other proper storage areas. Rewashes soiled dishes before delivering.
- Change dishwater in dish machine every hour.
- Wash pots, pans and trays by hand.
- Remove trash and garbage to dumpster.
- Set up or break down dishwashing area.
- Clean and roll/unroll mats.
- Fill/empty soak tubs with cleaning/sanitizing solutions.
- Sweep/mop floors.

- Assemble/disassemble dish machine.
- Sweep up trash around exterior of restaurant and garbage dumpster.
- General restaurant and restroom cleaning as directed.
- Wipe up any spills to ensure kitchen floors remain dry.
- Must notify Manager anytime dish machine wash or rinse cycle falls below safety standard temperatures.
- Never touch dirty dishes before touching clean dishes without washing hands first.
- Help out fellow employees when possible.
- Other duties as assigned.

Seasonal changes to job duties or available hours: Yes

Hours can vary; there are many times when it can get very busy, and others where it is not. Please ensure you save some money from one week to the next.

Drug Test required: No

COMPENSATION

Hourly Wage: \$13

Eligible for Tips: No

Estimated weekly wages including tips: \$392

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 16

Estimated maximum number of hours per week: 60

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 32

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Lifting frequency varies depending on assigned duties.

Standing for entire shift

Handling cleaning chemicals

Job Training required: Yes

Length of job training:

2 days

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Employees should wear non-slip shoes if working in the restaurant. Employer will email more information about what to purchase prior to arrival.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Further dress code details will be provided prior to arrival.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Employer hosts employee parties and department parties throughout the winter.

Local Cultural Offering:

There are a lot of other activities happening all winter long, that students are welcome to participate, such as going skiing.

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

Please DO NOT wait until the last minute to secure housing! Please secure your housing and notify us no later than 11/19/2019! We have a list of housing options in the area we will be sending to the students. Please check out our website for housing options <http://www.northstarcalifornia.com/info/ski/employment/housing.asp>. There is plenty of housing available around the Truckee/Tahoe region for Northstar California employees. Each participant must come prepared to research and find their own housing PRIOR to arrival. Please refer to the resources provided below. Recommended areas to live that are near public transportation: •Sawmill Heights – Located at Northstar – 1 mile from the Village/mountain •Kings Beach, CA – 6 miles away •Truckee, CA – 6 miles away •Incline Village, NV – 11 miles away •Tahoe Vista – 7.5 miles away Areas to avoid if you do NOT have your own transportation: •Glenshire, CA •Donner Lake, CA •Tahoe Donner, CA •Tahoe City, CA •Tahoma, CA •Homewood, CA

Minimum Average Cost Per Week: \$100

Maximum Average Cost Per Week: \$300

Transportation for Community Housing Description:

There is a free TART bus. For more information, please visit tahoetruckeetransit.com.

ARRIVAL INFORMATION

Arrival Instructions:

Reno International Airport (Nevada) 45 miles to Northstar at Tahoe.

Option 1: North Lake Tahoe Express, make reservations in advance at www.NorthLakeTahoeExpress.com. Door to door service from airport to Northstar Resort Human Resources (open 7 days 8am-5pm). This is a very "hassle free" option.

Option 2: Take a Greyhound Bus from Reno to Truckee and take a taxi from Truckee to Northstar Resort. The local bus service does not start until December 15th, so you will have to take a taxi to from Truckee to Northstar.

Suggested Arrival Airport:

Reno-Tahoe International Airport, RNO, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

SureStay Plus Hotel by Best Western Reno Airport
1981 Terminal Way
Reno, Nevada 89502
www.bestwestern.com
7753486370
\$50 to \$75

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Vail Resorts paperwork and application **must** be completed before arrival. Please check your email regularly prior to arrival, including junk/spam inboxes.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We provide directions and basic information regarding the Social Security application process. It is easy to apply in Reno, it is small office and easy to locate. The employer will email the students info about how to get to the social security office from the airport. The social security office in Reno allows students to apply before the 10 days waiting period. Students should fly into Reno, walk or take a bus to the social security office, apply for their number, and go back to the Reno airport to take the shuttle to Lake Tahoe. All participants should use the Heavenly address to have their social security cards mailed directly to us.

Nearest SSA Office: Reno , Nevada , Over 50 miles

Other:

Wage Payment Schedule:

Participants will be paid bi-weekly.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Hair Extreme styles (ie. mohawks) are prohibited Facial Hair Allowed up to $\frac{3}{4}$ " length and must be neatly trimmed at all times; otherwise, staff should be clean shaven. Jewelry & Piercings One small nose stud is allowed. Up to two earrings or one solid gauge up to $\frac{1}{2}$ " is allowed. All other piercings are not permitted. Concealing jewelry is not permitted Tattoos You may have visible tattoos, except in the face and neck. You may be asked to cover his or her tattoo with clothing and must comply

Second Job Availability: Yes, likely

Applicable Company Policies:

Please speak with a manager if you have any further questions regarding policies.

