



## Carowinds a Cedar Fair Park - Access Associate - Security

### HOST INFORMATION

**Company Description:**

Carowinds is a 398 acre thrill park that spans across both North and South Carolina. Carowinds associates receive free entry into the park and special discounts on food and merchandise. We offer weekly events at the park including volleyball games, associate breakfasts, ride parties, movie nights, and BBQ's!

There are a total of 14 world class roller coasters, a 20 acre water park, and a 12 acre children's area featuring Snoopy! Carowinds has operated for more than 40 years and is known as the Thrill Capital of the Southeast. Check us out at [www.carowinds.com](http://www.carowinds.com). Carowinds is located 13 miles outside of uptown Charlotte. The city offers a variety of cultural experiences such as sports, musical events, and shopping.

**Host Website:** <https://www.carowinds.com/>

**Site of Activity:** Carowinds a Cedar Fair Park

**Parent Account Name:** Cedar Fair Entertainment Company

**Host Address:** 14523 Carowinds Blvd Charlotte , North Carolina , 28273

**Nearest Major City:** Charlotte , North Carolina , Less than 10 miles away

### PLACEMENT INFORMATION

**Job Description:**

Front Gate Security Screeners control guests entering and exiting the park through the main gate and monitors. You will scan guests with hand-held metal detectors, verify tickets, passes, and season passes. You will enforce all park policies, rules and regulations.

You will provide guest service according to Cedar Fair standards when serving the guest or working with subordinates, including initiating guest interactions, answering questions and giving directions. Maintains cleanliness and safety in assigned work area and performs all duties in compliance with Cedar Fair Safety guidelines and requirements and reports all unsafe or unusual conditions to supervision. Must be willing to serve guests in a friendly and courteous manner.

**Typical Schedule:**

Hours vary based on operating calendar, attendance, and weather. Shifts are scheduled in the morning, evening, weekdays, weekends, and holidays.

**Seasonal changes to job duties or available hours:** Yes

Business operates on weekends only at beginning or end of season. Job duties at beginning or end of season are different.

**Drug Test required:** Yes

## COMPENSATION

**Hourly Wage:** \$9.75

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$341

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 35

**Estimated maximum number of hours per week:** 45

**Potential fluctuation in hours per week:**

There are times when we may close due to inclement weather. When we move into seven day a week operations there are typically more hours available.

**Average number of hours per week reached by last year's seasonal employees:** 45

**Overtime Policy:**

No, exempt from paying overtime by law

**Job-Specific Benefits:**

Complimentary park tickets and associate only events. Associate cafeteria.

## JOB REQUIREMENTS

**English Level required:**



Upper-Intermediate

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Lifting

Lifting requirement: 25lbs/11kgs

Description:

May be required to carry/push/pull.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

High guest contact position. Must be willing to serve guests in a friendly and courteous manner. Above average ability to speak and understand English required. Must be able to work alone or as part of a team. Must be able to take direction from supervisors and managers. Must have ability to be pleasant and helpful to customers. Should be friendly and outgoing. Jobs will be outdoors, in the sun or in shaded areas. Temperatures in the Carolinas can be very hot and humid in the summer. Students will need to be able to stand for an entire shift. Other duties include maintaining cleanliness of location. Students must not have allergies to cleaning chemicals or direct sunlight.

**Job Training required:** Yes

Length of job training:

1-3 Days

Hours per week during training period: 40

Different wage during training period: Yes

Training wage description:

Training rate is \$8.00 per hour.

Start on specific day of the week: No

Training requirements:

Associates will attend a company orientation and department training.

**Need to wear uniform:** Yes

Uniform Policy:

First uniform is free for associates. Additional sets are sold at a discounted rate. If associates prefer to wear outerwear (i.e., coat, sweatshirt, etc.) they must wear a Carowinds outerwear apparel.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

**Dress Code:** Yes

Description:

Associates are required to wear the complete uniform while on duty.

## CULTURAL OPPORTUNITIES

### **Types of Cultural Opportunities:**

Company Parties, Holiday Events, Karaoke Nights or Talent Shows, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Sporting Events, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Outdoor Activities, Trip to Washington D.C., Trip to Myrtle Beach

### **Additional Details about Cultural Offerings:**

We do a variety of cultural events including Charlotte Knights baseball, the Mint Museum, local festivals and concerts, Sealife Aquarium. There are opportunities to explore local hiking trails, the White Water Rafting Center, the Lazy 5 Ranch, gardens, and more!

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

### **Employer-owned or employer-arranged housing description:**

Housing will be provided in a dormitory. Students will share a room with three (3) people (total 4 people per room). The cost of housing will be \$52 per week and will be deducted from the associate's paycheck. We have a recreation center that includes microwaves. We have security at our park that serves the dorms and rec center. Our living facilities are air conditioned.

**Lease Agreement:** Yes

### **Onsite Amenities:**

WiFi: Yes

Description:

Phone Service: Yes

Description:

Kitchen facilities: Yes

Description:

Kitchen facilities are available in the Recreation Center.

Laundry facilities: Yes

Description:

### **Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 1 - 4

Rooming Arrangement Description:

Floors are Co-Ed and rooms are same gender. Roommate requests can be made prior to moving in. Beds are furnished with quality mattresses. You may bring your own twin sheets and linens. Sheets and pillows are available for purchase via payroll deduction.

### **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$52

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

The housing deposit will be payroll deducted. \$50 will be deducted from the first two paychecks.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Students must work until their last day listed on the Hiring Agreement. Leaving early for any reason will result in forfeit of the deposit. The Dormitory property and assigned room must be undamaged.

Details About Deposit Refund:

The deposit will be refunded to the final paycheck after the last day of work.

### **Transportation to Worksite:**

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: The dorms are an easy and short walk to the employee entrance of Carowinds

## ARRIVAL INFORMATION

### **Arrival Instructions:**

When making your travel plans, please remember that you **cannot move into Associate Housing until five days before your START DATE** on your work offer. Associates arriving earlier will be expected to find their own hotel accommodations until they can move into housing.

You will be responsible for your own transportation to Charlotte, North Carolina and transportation from the airport or the Greyhound bus station will be provided if we have your information ahead of time. **You must contact us at least 5 days prior to arrival**, so that we will be able to confirm your transportation before you leave your home country, after that we will not be able to schedule any pickups. We do pickups from 9am-9pm. If we are not able to meet you, you will be expected to take a taxi or Uber at your own cost. Please know that Carowinds will not refund any expenses. Again, you must email us at least 5 days prior to your arrival to arrange for us to meet you at the airport or the Greyhound bus station.

When requesting a pick-up at the airport or bus station, please be sure to send us the following information:

- Name of each student who is arriving
- Location where you are arriving: Airport or Bus Station
- Date of arrival
- Time of arrival
- Bus number and city traveling from
- Flight number and name of airline

Participant housing is located 15 minutes from the airport.

Reminder: Please carry sufficient funds to cover meals and expenses for any unforeseen travel delays.

**Contact information:** [international@carowinds.com](mailto:international@carowinds.com) or (704) 587-9036

**Suggested Arrival Airport:**

Charlotte, CLT, Less than 10 miles

**Estimated cost of transportation to worksite from suggested airports:** \$0 to \$25

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

Clarion Hotel  
3695 Foothills Way  
Fort Mill , South Carolina 29708  
<https://www.choicehotels.com/south-carolina/fort-mill/clarion-hotels/sc443?source=gyxt>  
803-548-2400  
\$75 to \$100

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Carowinds will arrange transportation for Social Security.

Nearest SSA Office: Rock Hill , South Carolina , Less than 10 miles

**Other:**

Wage Payment Schedule:

Biweekly through direct deposit or paycard.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Visible tattoos must not display logos or images that are demeaning or profane. All face and neck tattoos must be covered up. Moderate sized earrings are acceptable, not excessive in number. Ear gauges in each ear lobe may not be larger than .5 inch or 12 mm. One small nose stud on one side of the nostril is permitted. Facial hair are acceptable between .5 - 2 inches. All other hair must be clean and groomed. Company provides one set of uniform.

Second Job Availability: Yes, likely

Applicable Company Policies:

Carowinds is expected to be the primary employer.

## COMMUNITY AMENITIES

**In Town, Requires Transportation:**

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library