



Vail Heavenly Gondola Base Transit Center - Entry Cook/Dishwasher

HOST INFORMATION

Company Description:

Located in beautiful Lake Tahoe, California, Heavenly Resorts is a popular destination for both Work and Travel participants, and seasonal tourists. Each year, visitors come to Heavenly to experience winter skiing and summer activities. Participants will have an abundance of outdoor activities in their local area that they can choose to participate in, and will be located just a 3 hour drive from San Francisco, California.

With Epic Discovery, we are re-imagining how families can experience all that the mountain has to offer, and help build an appreciation for activities and scenery that can only be enjoyed in the summer. With an environment as stunningly beautiful and rich as ours, inspiration is easy to find.

If you want to obtain your winter Experience of a Lifetime, you've found your perfect match at Heavenly. With a massive mountain full of fresh tracks, adventure and breath taking views of Lake Tahoe. From on-mountain concerts to world-famous après ski parties, come be a part of the team committed to delivering a refreshing, and always enlivening, ski experience.

Somewhere between the earth and sky, where the air is cool and pure, and nature is painted by the hands of angels – there's a place where squeals of delight echo through the trees. Where fresh corduroy and deep powder turn nature into a living, breathing textbook. Discover your new favorite run!

Host Website: <http://skiheavenly.com>

Site of Activity: Vail Heavenly Gondola Base Transit Center

Parent Account Name: Vail Resorts

Host Address: 3860 Saddle Rd South Lake Tahoe , California , 96150

Nearest Major City: Reno , Nevada , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Mountain Dining Entry Level Cooks/Dishwashers are front and back of house Entry Level positions available at Heavenly. They are responsible for providing excellent food service to all guests in our fast-paced restaurant locations. Duties include food preparation and cooking, stocking, working off prep lists, line/short order prep and plating, proper food handling practices, side work duties, as well as maintaining and cleaning service area.

This position is also responsible for maintaining cleanliness and sanitation standards for glassware, tableware, cooking utensils, etc., using machine and manual cleaning methods. This position also ensures the dishwashing area is maintained as a clean, safe and sanitary facility. Primary duties and responsibilities include, but are not limited to, the following:

- Sort and rinse dirty dishes, glass, tableware and other cooking utensils and place them in racks to send through dish machine.

- Sort and stack clean dishes. Carries clean dishes to cook's line and other proper storage areas. Rewashes soiled dishes before delivering.
- Change dishwasher in dish machine every hour.
- Wash pots, pans and trays by hand.
- Remove trash and garbage to dumpster.
- Set up or break down dishwashing area.
- Clean and roll/unroll mats.
- Fill/empty soak tubs with cleaning/sanitizing solutions.
- Sweep/mop floors.
- Assemble/disassemble dish machine.
- Sweep up trash around exterior of restaurant and garbage dumpster.
- General restaurant and restroom cleaning as directed.
- Wipe up any spills to ensure kitchen floors remain dry.
- Must notify Manager anytime dish machine wash or rinse cycle falls below safety standard temperatures.
- Never touch dirty dishes before touching clean dishes without washing hands first.
- Help out fellow employees when possible.
- Other duties as assigned.

Seasonal changes to job duties or available hours: Yes

Winter hours can vary; there are many times when it can get very busy, and others where it is not. Please ensure you save some money from one week to the next.

Drug Test required: No

COMPENSATION

Hourly Wage: \$13

Eligible for Tips: No

Estimated weekly wages including tips: \$392

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 16

Estimated maximum number of hours per week: 60

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 32

JOB REQUIREMENTS

English Level required:



Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Lifting frequency varies depending on assigned duties.

Standing for entire shift

Handling cleaning chemicals

Job Training required: Yes

Length of job training:

2 days

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Employees should wear non-slip shoes if working in the restaurant. Employer will email more information about what to purchase prior to arrival.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Further dress code details will be provided prior to arrival.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Employer hosts employee parties and department parties throughout the winter.

Local Cultural Offering:

There are a lot of other activities happening all winter long, that students are welcome to participate, such as going skiing. Learn more about things to do here: <https://tahoesouth.com/>.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Housing is provided based on job placement.

Employer-owned or employer-arranged housing description:

Most participants will need to find their own housing in South Lake Tahoe. There is some housing available but it is very limited. Follow up with your manager to see if your position qualifies. Employee Housing is located at 1100 Keller Road, South Lake Tahoe, CA. It consists of furnished 2-3 bedroom apartments in which students will share a room with 1-2 other employees. Employees must provide all linens. Wi-fi available, all kitchen appliances and utilities are included. Employees cannot move in to employee housing until they have attended orientation, their first day of work, and will need to plan to stay in a hostel/hotel upon arrival until they are an active employee.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Free WiFi is offered for each unit There is no cable T.V provided

Phone Service: Yes

Description:

Cell service is available and all managers have landlines.

Kitchen facilities: Yes

Description:

Each apartment has a full size kitchen which includes: o Refrigerator o Stove o Dishwasher o Microwave oven o Dishes, silverware, pots and pans

Laundry facilities: Yes

Description:

We have a laundry room on-site that operates using quarters, \$1.50 to wash and \$1.50 to dry. Change is available in the EHousing office. There is a laundromat close by as well.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 2

Rooming Arrangement Description:

We have two or three bedroom units, all units also have two full bathrooms. o A two bedroom unit sleeps four o A three bedroom unit sleeps six o Every bedroom has two beds in it There is absolutely no Coed accommodations, males in one unit and females

in another.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$100

Housing Cost Deducted from Paychecks: No

Description:

This is accepted in the form of a debit / credit card, money order, check or cash.

Utilities Costs: No

Housing Deposit: Yes

Cost: \$350

Description:

\$350 deposit and \$400 per month for rent is due upon move-in. This is accepted in money order, check, cash or credit/debit card.

Card is the preferred method of payment so that the housing manager can have the deposit refunded directly to your card

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Must be current on rent payment, leave unit clean and without damage beyond normal wear and tear, and work through job end date.

Details About Deposit Refund:

If paid by Credit/Debit card, it will be refunded directly to card used. If any other method of payment was used, please talk with the housing manager to discuss options.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: 15 to 30 minutes

Description: 1 mile walk. Sidewalks are limited and weather conditions can prohibit walking.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: Weather conditions may prohibit use of bike.

Local Bus, Subway or Train

Estimated commute time: 15 to 30 minutes

Estimated cost: \$0

Description: There is local bus service transportation. The Bus Stops are located within the block of the apartment complex and begins pick-up at approximately 6:00AM and continues throughout the day.

ARRIVAL INFORMATION

Arrival Instructions:

Students should arrive into RNO and take the South Tahoe Airporter to South Lake Tahoe. www.southtahoeairporter.com provides booking for a shuttle from RNO to South Lake Tahoe. South Tahoe Transit Center is within walking distance of work site. Other stops may be closer to students' housing accommodation.

Suggested Arrival Airport:

Reno-Tahoe International Airport, RNO, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

SureStay Plus Hotel by Best Western Reno Airport
1981 Terminal Way
Reno , Nevada 89502
www.bestwestern.com
7753486370
\$50 to \$75

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Vail Resorts paperwork and application **must** be completed before arrival. Please check your email regularly prior to arrival, including junk/spam inboxes.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We provide directions and basic information regarding the Social Security application process. It is easy to apply in Reno, it is small office and easy to locate. The employer will email the students info about how to get to the social security office from the airport. The social security office in Reno allows students to apply before the 10 days waiting period. Students should fly into Reno, walk or take a bus to the social security office, apply for their number, and go back to the Reno airport to take the shuttle to Lake Tahoe. All participants should use the Heavenly address to have their social security cards mailed directly to us.

Nearest SSA Office: Reno , Nevada , Over 50 miles

Other:

Wage Payment Schedule:

Participants will be paid bi-weekly.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Hair Extreme styles (ie. mohawks) are prohibited Facial Hair Allowed up to ¾" length and must be neatly trimmed at all times; otherwise, staff should be clean shaven. Jewelry & Piercings One small nose stud is allowed. Up to two earrings or one solid gauge up to ½" is allowed. All other piercings are not permitted. Concealing jewelry is not permitted Tattoos You may have visible tattoos, except in the face and neck. You may be asked to cover his or her tattoo with clothing and must comply

Second Job Availability: Yes, likely

Applicable Company Policies:

Please speak with a manager if you have any further questions regarding policies.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Bank, Restaurants

Walking Distance from Housing:

Food Market, Restaurants

In Town, Requires Transportation:

Post Office, Fitness Center, Public Library

Unavailable:

Shopping Mall, Internet Cafe