



## Myrtle Waves - Lifeguard

### HOST INFORMATION

**Company Description:**

Myrtle Waves is South Carolina's largest water park located in Myrtle Beach, SC, with 23 slides and attractions for all ages, and 1.2 million gallons of water. Myrtle Waves Water Park has 20 acres of swerves, curves, waves, chutes and over one million gallons of water. Our full operating calendar is located on the Park information page of this website. But generally we are open Mid May till Mid September. We are located on Hwy 17 Bypass at 3000 Mr. Joe White Avenue in Myrtle Beach. Myrtle Waves has been a part of creating family memories for years and we hope to make that possible for our community as well as the many visitors that travel to Myrtle Beach each season. Students should log onto Facebook and "like" Myrtle Beach J1 Students. Here you can connect with other Work and Travel students in the area as well as find out information about different cultural events that happen throughout the Spring and Summer. Also visit [www.myrtlebeachj1students.com/](http://www.myrtlebeachj1students.com/) to find out more information about the Myrtle Beach area.

**Host Website:** <https://www.myrtlewaves.com/>

**Site of Activity:** Myrtle Waves

**Parent Account Name:** Myrtle Waves

**Host Address:** 3000 Mr. Joe White Avenue North Ext. Myrtle Beach , South Carolina , 29577

**Nearest Major City:** Myrtle Beach , South Carolina , Less than 10 miles away

### PLACEMENT INFORMATION

**Job Description:**

- \* Perform responsibilities related to the IAM Elite Aquatic Risk Prevention Program.
- \* Provide swimmer protection of aquatic areas, dispatch attractions, rule enforcement, administer first aid and CPR, and provide exceptional customer service.
- \* Must attend a minimum of 4 hours of in-service training per month to retain an active license.
- \* Participate in park's audit program.
- \* Continuously maintain 10/20-protection rule over the customers in their respective area while on the lifeguard stand.
- \* Respond to any situations that compromise the safety of the guests in their respective area while on the lifeguard stand.
- \* Ensure all riders meet minimum height requirements.
- \* Adhere to all operating procedures as outlined in the water park standard operating procedures for the positions they are staffing. This includes, but is not limited to: completing morning safety checklist, operating attraction, cleaning area, immediately addressing any water park attraction maintenance concerns and/or stopping operation (if necessary).
- \* Maintain an environment that keeps safety the number one concern for all customers and employees.
- \* Contribute to park clean up, including park pick up, etc.
- \* Keep a clean orderly work area.
- \* Greet guests, visitors and employees in a friendly and courteous manner.
- \* Provide excellent customer service.

- \* Resolves guest complaints and answers questions of guests, visitors and employees.
- \* Adhere to rotation schedule.
- \* Ensure professional development to enhance work knowledge, skills and abilities.
- \* Adhere to all company policies, procedures, rules, regulations, standards, guidelines, expectations and requirements.
- \* Ensure completion of work responsibilities and special projects in accordance with the designated time frame, as determined by the reporting leader.
- \* Adhere to company ethical requirements, demonstrating the utmost integrity in all professional and personal matters.
- \* Provide reporting leader with feedback, ideas and suggestions on a timely consistent basis.
- \* Employees may be asked to move to different locations or job assignments within the property, as needed.
- \* Complete other duties and tasks as assigned by management.

**Typical Schedule:**

Hours vary. <https://www.myrtlewaves.com/park-info/> Myrtle Waves operates from May 9 through September 7.

**Seasonal changes to job duties or available hours:** Yes

Park opens May 9. Operates weekends only until May 22. Open every day through September 7. May 9-21 and after September 7 you can work at sister company Broadway Grand Prix.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$10

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$32

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

The park is busiest on weekends. If there is rain, there will be fewer, if any, guests and your hours could be cut.

**Average number of hours per week reached by last year's seasonal employees:** 35

## JOB REQUIREMENTS

**English Level required:**



Upper-Intermediate

**Required to be 21+:** No

**Previous Experience required:** Yes

\* Prerequisites for the lifeguard course include: \* Must be a strong swimmer \* Must be in good physical strength \* Must have the ability to read, write, and understand instructions given in the English language. \*Swim 100 yards continuously using an approach stroke (breast stroke or front crawl) \*Retrieve a 10 lb brick from the deepest part of the pool \*Tread water without the use of their hands for 2 minutes

**Qualifications & Conditions**

Swimming

Description:

\* Lifeguard applicants must successfully complete the Star Guard Lifeguard Training prior to being extended a final job offer. Training is conducted onsite at Myrtle Waves Water Park. \* First Aid & CPR training provided during lifeguard training class. Must be able to pass these classes.

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Walking, bending, stretching, standing all day. Regular loud work environment due to crowds and music. Very hot and humid weather. Must regularly lift and/or move up to 50 pounds. This is an outside position.

Working outdoors

Working under direct sunlight

**Job Training required:** Yes

Length of job training:

3 days

Hours per week during training period: 24

Different wage during training period: Yes

Training wage description:

You will not be paid during the lifeguard training, but you will have the option to work at sister company Broadway Grand Prix during this time to earn money.

Start on specific day of the week: Yes

Saturday

Training requirements:

\* All lifeguard applicants must successfully complete the Star Guard Lifeguard Training prior to being extended a final job offer. Training begins on Saturday morning, continues on Sunday and the test is on Monday.

**Need to wear uniform:** Yes

Uniform Policy:

No cost for first set of uniforms. We will issue 2 shirts and 1 pair of shorts. Additional pieces priced per item: caps \$7; -shirts \$13. There is a \$13.00 cost for a "dry fit" shirt if you elect to purchase one. Female aquatics staff will be able to wear their own bathing suits because

they wear a company t-shirt and shorts. Bathing suits must be solid color (navy blue, red or black); no string bikinis permitted. Aquatic shoes required; they must have heel straps.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

**Dress Code:** Yes

Description:

Clean, neat, bathe daily, no facial piercings, no offensive tattoos, no unnatural hair colors (orange, purple, blue, green etc), uniform should be clean and pressed daily.

## CULTURAL OPPORTUNITIES

### **Types of Cultural Opportunities:**

Holiday Events, Company Parties, Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

### **Additional Details about Cultural Offerings:**

Myrtle Waves hosts the annual Exchange Visitor Day the first Monday in August. All Exchange Visitors working in Myrtle Beach can gather for a free day at the water park. Myrtle Waves provides free lunch.

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

### **Employer-owned or employer-arranged housing description:**

Bed Linens/Towels--not provided; students will need to buy or they can pay \$20.00 for landlords to purchase. Pillows--provided by landlord Dishes/Pots & Pans/Glassware--provided by landlord Apartment Size--800 sq ft TV--not provided - students will have to purchase and divide cost among roommates (approx. \$200-300 at Walmart depending on size) Cable TV access--provided by landlord WiFi--provided by landlord (includes high speed internet) Utilities Cost--included in weekly rent Pools--they have 2; there is cost to student if they lose pool pass

**Lease Agreement:** Yes

### **Onsite Amenities:**

WiFi: Yes

Description:

WiFi provided in apartment

Phone Service: Yes

Description:

Cell service is reliable in Myrtle Beach and there is a land line at work students can use to contact CIEE

Kitchen facilities: Yes

Description:

Fully equipped kitchen in each apartment

Laundry facilities: Yes

Description:

On site access at the apartment complex

**Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 3

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 3 - 4

Rooming Arrangement Description:

Please arrange living with friends in advance of your arrival when introduced to your landlord.

**Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$100

Housing Cost Deducted from Paychecks: No

Description:

Landlord will collect rent weekly

Utilities Costs: No

Housing Deposit: Yes

Cost: \$200

Description:

Deposit is \$200.00; \$175.00 is refundable unless the student leaves/relocates. \$25.00 isn't refundable because this is a cleaning fee. They require a 14 week occupancy.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Except for a \$25 cleaning fee. Deposit will be refunded at final inspection prior to arrival

Details About Deposit Refund:

Deposit will be refunded in cash.

**Transportation to Worksite:**

Local Bus, Subway or Train

Estimated commute time: Under 15 minutes

Estimated cost: \$0

Description: The CoastalRTA bus stops just outside the apartment complex and also stops in the Myrtle Waves parking lot.

## ARRIVAL INFORMATION

**Arrival Instructions:**

Please inform employer of your arrival details at least 2 weeks prior to arrival. Housing has been arranged. After you're hired, employer will introduce you to the 2 landlords so that you can communicate directly with them. When you land in Myrtle Beach you will taxi or Uber directly to your prearranged housing.

**Suggested Arrival Airport:**

Myrtle Beach, MYR, Less than 10 miles

**Estimated cost of transportation to worksite from suggested airports:** \$0 to \$25

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

Directly to your pre-arranged housing  
Greens Blvd  
Myrtle Beach , South Carolina 29577  
\$0 to \$25

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Myrtle Beach provides an orientation class for Work and Travel Exchange Visitors. At this meeting, students can apply for social security cards and open bank accounts during this meeting. Students should bring enough funds for a minimum of 3 weeks expenses (housing and food).

Nearest SSA Office: Myrtle Beach , South Carolina , Less than 10 miles

**Other:**

Wage Payment Schedule:

You'll be paid by company check every 2 weeks once you've applied for your Social Security card.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Clean, neat, bathe daily, no facial piercings, no offensive tattoos, no unnatural hair colors (orange, purple, blue, green etc), uniform should be clean and pressed daily.

Second Job Availability: Yes, likely

Applicable Company Policies:

No smoking is permitted on the park grounds. Many cultural events are held through the season providing the opportunity for students to meet and mingle with people from all over the world. Myrtle Waves would like to ensure that your Summer Work & Travel Experience is everything you want it to be. In order for us to make that happen, please read ALL of this information in its entirety.

Your Job: All jobs at Myrtle Waves are extremely interactive and require you to put your best foot forward. You always need to have a smile on your face and put the guest's interest first.

Safety: Myrtle Beach is a very exciting place. With the amount of tourism, there is quite a bit of crime. For your safety, DO NOT travel alone. When walking or riding bicycles, always do so in groups of at least three. See welcome email for more information. Bicycle Safety: We recommend that all Myrtle Waves team members purchase a helmet and wear it at all times while bicycling.

Attendance: Prompt attendance is enforced strictly at Myrtle Waves.

## COMMUNITY AMENITIES

**Walking Distance from Worksite:**

Restaurants

**Walking Distance from Housing:**

Bank, Restaurants, Internet Cafe

**In Town, Requires Transportation:**

Food Market, Shopping Mall, Post Office, Fitness Center, Public Library